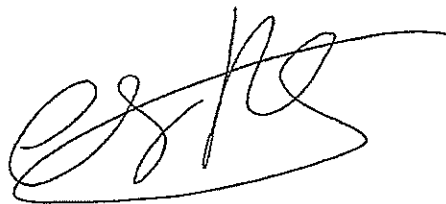


All. 0

1. Descrivere come si passa dallo scopo di un processo alle sue attività.
2. Le forme di lavoro flessibile nella PA.
3. Un suo collaboratore la invita alla festa di laurea del figlio. Come si comporterebbe?
4. Quali sono le combinazioni rapide da tastiera per i comandi Copia Incolla Taglia?
5. ANVUR oversees the national quality evaluation system for universities and research institutes, recipients of public funding. The position as member of the Governing Board is incompatible with any relationship (even indirect) with the institutions ANVUR shall assess. Members of the Governing Board cannot join evaluation committees, nor receiving public funds for research. This ensures the compliance with the fundamental ethical rule regarding the conflict of interest.

A handwritten signature in black ink, consisting of stylized, overlapping loops and a long horizontal stroke extending to the right.

L. P.

1. Fasi e metodologie per la rappresentazione di un processo.
2. Le principali differenze fra contabilità economico-patrimoniale e contabilità finanziaria.
3. Come comunica al Rettore e al Direttore Generale che gli obiettivi e i termini di un progetto non rispettano le aspettative affidatele.
4. È possibile ripristinare un file che per errore è stato spostato nel cestino?
5. ANVUR is a legal entity established under public law and is granted organisational, administrative and financial autonomy, also by way of derogation from provisions on National Accounts. This legal status allows the Agency to adopt the most appropriate evaluation criteria and methods to identify universities' strengths and weaknesses, according to national and international standards.

Conf. P.

Ad. 2

1. Pianificazione e monitoraggio delle performance di un processo.
2. Le responsabilità di un pubblico dipendente.
3. Come gestisce il processo di feedback a fronte di una valutazione non del tutto soddisfacente.
4. Che cos'è un sistema operativo?
5. AVA system (AVA = Self-assessment, periodic assessment, accreditation) aims to improve the quality of teaching and research of universities, through the application of a Quality Assurance model based on internal procedures for the planning, management, self-assessment and improvement of teaching and scientific activities and on an external verification carried out in a clear and transparent way.

Ad. 2

AQ. R

1. In cosa consiste il diagramma di flusso e come si costruisce.
2. Le tipologie di progressione di carriera.
3. Come gestisce l'onboarding di un neoassunto nella direzione dell'Area Assicurazione della Qualità.
4. Che cos'è un Database?
5. By the introduction of the national system of quality assurance for universities Self-Assessment, Periodic Evaluation and Accreditation System AVA in 2013, Third Mission has been officially included among the institutional activities of academic institutions, alongside teaching and research. Indicators and parameters for Third Mission assessment have been increased and modified and taken into account for the accreditation of Institutions.

Louis Lafont

Al. S

1. In cosa consiste la mappatura di un processo.
2. Le sanzioni disciplinari per il personale tecnico-amministrativo e per i docenti.
3. Come motiverebbe un gruppo di suoi collaboratori per la partecipazione ad un progetto particolarmente impegnativo.
4. Cosa significa comprimere un file?
5. The Italian National Agency for the Evaluation of Universities and Research Institutes (ANVUR) oversees the national quality evaluation system for universities and research bodies. It is responsible for the quality assessment of the activities carried out by universities and research institutes, recipients of public funding. It is also entrusted with steering the Independent Evaluation Units' activities, and with assessing the effectiveness and efficiency of public funding programmes or incentive programmes for research and innovation activities.

Ricardo Ben Espino

1. Il ruolo del coordinatore del processo e i suoi rapporti col responsabile di funzione.
2. Finalità, scopi e strumenti della contabilità analitica.
3. Come gestirebbe un conflitto emergente fra i suoi collaboratori.
4. Che cosa significa "zippare" un file?
5. The Evaluation of Research Quality (VQR) exercises aim at evaluating the research outcomes of public universities and research institutes, as well as those of private institutions that voluntarily submit their research outcomes for evaluation. Currently, VQR is carried out every five years according to the law no. 232/2016, art. 1, paragraph 339; the Minister of University and Research has to issue a special decree establishing the guidelines and providing for the resources needed to carry out the research assessment exercise.

1. Le diverse tipologie degli indicatori di performance di un processo.
2. La valutazione della performance di un dirigente universitario.
3. Come gestisce il colloquio di valutazione di un suo collaboratore.
4. A cosa serve il programma Excel o Calc? Che tipo di programma è?
5. ANVUR acts as the national Agency for quality assurance, as laid down in the Europe Agreements for higher education and research. The verification translates into an accreditation judgement, outcome of a process through which a university is recognised as possessing (Initial Accreditation) or maintaining (Periodic Accreditation) the basic quality requirements for its institutional functions.

